

General terms and conditions (GTC) for services and products of Mems AG

1. Scope of application

The present general terms and conditions (GTC) govern the conclusion, content and processing of contracts between the customer (hereinafter: the Client) and Mems AG (hereinafter: Mems).

The GTC form an integral and binding part of an offer and of any possible subsequent contractual relationship. The following order of precedence applies:

- the conditions of the accepted offer;
- the conditions of any cooperation agreement;
- the present GTC;
- the provisions of the Swiss Code of Obligations.

Contrary terms of the Client shall only apply if they have been accepted expressly and in writing by Mems.

These General Terms and Conditions (GTC) apply exclusively to contracts with businesses as defined by Swiss contract law (B2B). They do not apply to consumers or private individuals.

2. Offers and conclusion of a contract

Offers shall be valid for a limited period. The term of validity can be extended by mutual agreement. The contract between Mems and the Client is concluded upon receipt of the written acceptance of the offer / placement of the order by Mems. The acceptance of the offer / placement of the order shall be transmitted by email.

3. Scope of the contract and performance

3.1 The contract governs the specific rights and duties defined in the offer or in the individual agreement between the parties.

3.2 Mems provides the necessary general equipment and staff to perform the contract in cases where the Client does not dispose of the required equipment or facilities. Special equipment, which has to be acquired specifically for the individual contract will be offered and charged separately to the Client.

3.3 Mems may make use of third parties for the purpose of performance.

3.4 If staff of Mems provides services on the premises of the Client, said staff members, as well as any third parties engaged by Mems, are solely bound by the instructions of Mems.

3.5 Mems shall inform the Client at regular intervals about the results of its activities.

3.6 If Mems is not able to perform the contract as agreed in the order, it shall inform the Client accordingly without delay.

3.7 The parties undertake, to the best of their abilities, to assist each other in the performance of their respective obligations by providing information, data or experience to ensure a smooth and efficient work process for both parties.

3.8 Mems is entitled to provide services or deliver products to other clients as well.

4. Remuneration and terms of payment

4.1 The services provided by Mems shall be remunerated according to the time and effort spent on the work. Time spent on travels in connection with the performance of the contract will be charged as effort by Mems.

4.2 Payments are due without deductions within 30 days after the receipt of the invoice. In the event of a failure to meet the payment schedule, the Client shall be obliged to pay interest on arrears at the statutory rate without further notice. The right to assert claims for further damage remains reserved.

4.3 Expenses and specific costs incurred by Mems at the express request by or with the consent of the Client shall be charged to the Client.

4.4 All services of Mems are charged net of the applicable statutory VAT.

4.5 The Client may not offset amounts due to Mems with any counter claims of the Client without the consent of Mems.

4.6 In the event of late payment, a reminder fee of CHF 50 per reminder will be charged. After the second unsuccessful reminder, Mems reserves the right to pause the order or transfer the claim to a debt collection agency.

4.7 For orders outside Europe, as well as for first-time projects within and outside Europe, a deposit of at least 50% of the total amount is required. Mems reserves the right to request full advance payment in certain cases. Processing of the order will commence only after receipt of the agreed deposit or full payment.

5. Term of contract

5.1 Unless agreed otherwise, the contract ends upon provision of the contractually agreed performance.

5.2 If the Client withdraws prematurely from the contract, Mems shall be entitled to compensation for the investments specifically undertaken in connection with the order as well as to remuneration for the services provided up to the time of the cancellation of the contract. Claims for damages for the untimely cancellation of the contract remain reserved.

5.3 Unless a specific notice period has been agreed, a contract may be terminated in writing with a notice period of 90 days at the end of the month.

6. Confidentiality and proprietary rights

6.1 The Contracting Parties undertake not to copy or otherwise multiply or abuse, or make in any way available to third parties, any confidential information, technical documents, samples, process descriptions or data of which they become aware in the course of the cooperation during the term of the contract and for a period of three years after the termination of the contract, or to give third parties access to the information or use it for own purposes, save where this is required for the performance of the contractually agreed services.

6.2 In addition, the provisions of any separately concluded non-disclosure agreements (NDA) shall apply.

6.3 Unless otherwise agreed, all intellectual property rights generated in the course or at the occasion of the performance of the contract shall be owned by Mems.

6.4 The processing of personal data is carried out in accordance with the applicable data protection regulations (DSGVO).

7. Liability and warranty

7.1 Mems warrants faithful and careful performance. In the event of improper performance of a contractual obligation, the Client shall be entitled to rework.

7.2 Any failure of Mems to meet a deadline does not give rise to warranty claims on the part of the Client and does not entitle the Client to withdraw from the contract.

7.3 Mems is liable for damages caused by intentional or grossly negligent conduct of its employees or third parties commissioned by Mems in the performance of the contract. Liability is limited to a maximum of CHF 2 million per incident.

Any further liability for indirect damages, consequential damages, lost profits, or business interruptions is excluded to the extent permitted by law.

7.4 The Client shall notify any damage incurred or any behaviour that amounts to a breach or impairment of the contract to Mems in writing not later than 10 days after detecting such damage or behavior, failing which any claims will be forfeited.

7.5 The warranty period is twelve months from handover of the product to the carrier or provision of the service. The customer must inspect the delivered products or the provided service immediately and notify any defects in writing without delay. Products and services shall be deemed to have been approved if the customer does not give notice of any defects within 10 days of delivery or performance.

8. Amendments and supplements

8.1 Amendments or supplements must be done in writing.

8.2 The invalidity of one or more of the above provisions, or parts thereof, shall not affect the validity of the remaining provisions. The respective invalid provision is to be replaced by the parties by a provision that comes as close as possible to the economic interests of the contracting parties and which is not in conflict with the remaining contractual provisions.

8.3 The Client is not authorized to assign its claims under the contract without the written consent of Mems.

8.4 Mems reserves the right to amend these General Terms and Conditions at any time. Changes will be communicated to the client in an appropriate manner and will be deemed accepted unless the client objects in writing within 14 days.

9. Place of performance

Unless otherwise agreed by the parties, the registered office of Mems shall be the place of performance.

10. Applicable law and place of jurisdiction

The present general terms and conditions, subsidiarily the provisions of the Swiss Code of Obligations, shall apply.

The place of jurisdiction shall be at the registered office of Mems.

Birmenstorf, 27.2.2025